

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 275

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	23
65-74:	35
75-84:	9
85+:	1
Client Declined to Provide Information:	0
Total:	68

##### CLIENT GENDER

Male:	26
Female:	42
Client Declined to Provide Information:	0
Total:	68

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	0
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	50
Greatest Economic Need (Minority):	8

##### CLIENT RACE

Two or More Races:	1
Caucasian:	55
African American:	1
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	2
Total:	68

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1

Greatest Economic Need (Non-Minority): 43

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 2

5 0 0

2 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 1

1 3 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 39

29 2 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	11	5	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		74		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		59	10	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		260		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1

Provider Name: Legal Services of Northern California

County(ies) Humboldt and Del Norte

06/16/17	DN Senior Ctr	Presentation on Service Animals	Seniors	40	6.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Humboldt and Del Norte

6/21/16	LSNC	Civil	Seniors	2	1
4/12/16	LSNC	Family	Seniors	1	0.5
4/19/16	LSNC	Civil	Seniors	2	1
4/26/16	LSNC	Bankruptcy	Seniors	2	1
5/3/16	HSRC	ELC	Seniors	4	2
5/10/16	LSNC	Family	Seniors	1	0.5
5/17/16	LSNC	Civil	Seniors	1	0.5
4/15/16	HSRC	ELC	Seniors	4	2
6/7/16	HSRC	ELC	Seniors	4	2
6/27/17	LSNC	B/R Clinic	Seniors	1	0.4
4/04/17	HSRC	Elder Law	Seniors	3	1.5
4/18/17	LSNO	Civil Clinic	Seniors	1	0.5
5/2/17	HSRC	Elder Law	Seniors	5	3
5/16/17	LSNC	Civil	Seniors	1	0.9
5/23/17	LSNC	Bankruptcy	Seniors	1	0.5

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 1**

6/13/17	LSNC	Family	Seniors	1	1
6/20/17	LSNC	Civil Clinic	Seniors	1	0.5
5/24/16	LSNC	Bankruptcy	Seniors	1	0.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 8

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

2

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 559

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	33
65-74:	42
75-84:	29
85+:	8
Client Declined to Provide Information:	0
Total:	112

##### CLIENT GENDER

Male:	39
Female:	73
Client Declined to Provide Information:	0
Total:	112

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	4
Lives Alone:	64
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	100
Greatest Economic Need (Minority):	8

##### CLIENT RACE

Two or More Races:	0
Caucasian:	100
African American:	0
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	3
Total:	112

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 2

Greatest Economic Need (Non-Minority): 78

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

1 0 0

0 0 0

0 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 12

C2. Conservatorship: 0

C3. Other Family: 0

4 8 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

1 0 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 46

34 8 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	12	2	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	6	6	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	2	1	1
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	29	27	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		91	23	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		547		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 2**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

3

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 731

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	34
65-74:	54
75-84:	23
85+:	13
Client Declined to Provide Information:	
Total:	124

##### CLIENT GENDER

Male:	46
Female:	78
Client Declined to Provide Information:	0
Total:	124

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	0
Lives Alone:	64
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	71
Greatest Economic Need (Minority):	10

##### CLIENT RACE

Two or More Races:	2
Caucasian:	106
African American:	3
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	124

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 3

Greatest Economic Need (Non-Minority): 55

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 5

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 2

8 1

5 0 0

3 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 9

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

6 2 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 37

21 6 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	1	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	7	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	0	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	14	7	1	0
H2. Advance Health Care Directives (AHCD):	6	1	5	0
H3. Financial Powers of Attorney:	6	2	4	0
H4. Other Miscellaneous:	2	1	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		72	26	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		713		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

3

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

6/28/2017	Butte Co.	Outreach to Catalyst Domestic Violence Services	Providers	22	1
6/13/2017	Butte Co.	Hispanic Resource Council	Providers	15	2
5/17/2017	Butte Co.	Outreach to Northern Valley Indian Health	Providers	2	1
5/17/2017	Butte Co.	Outreach to Iverson Center	All	20	1
5/4/2017	Tehama Co.	Outreach to Ampla	Providers	2	1
5/4/2017	Tehama Co.	Outreach to Tehama DSS	Providers	10	2
4/26/2017	Plumas Co.	Outreach to senior services	Seniors and Providers	4	1.5
4/26/2017	Glenn Co.	Outreach to Glenn Medical Ctr	Providers	4	1
4/18/2017	Butte Co.	Child Abuse Prevention Council	All	19	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

6/27/17	Butte Co.	Fair Housing Training	All	27	2.5
5/4/17	Butte Co.	Multidisciplinary Team Meeting	Providers	17	2
4/18/17	Butte Co.	Presentation to Greater Chico Homeless Task Force	Providers	23	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

4

Total Unduplicated Client Count for Quarter: 416

Total Cases Closed in Quarter: 551

Total Units of Service for Quarter (Unit=1 Hour): 1584

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	105
65-74:	192
75-84:	84
85+:	35
Client Declined to Provide Information:	0
Total:	416

##### CLIENT GENDER

Male:	154
Female:	262
Client Declined to Provide Information:	0
Total:	416

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	258
Homebound:	21
Lives Alone:	238
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	19
Rural:	105
Greatest Economic Need (Minority):	57

##### CLIENT RACE

Two or More Races:	1
Caucasian:	286
African American:	49
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	1
Filipino:	3
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	59
Client Declined to Provide Information:	1
Total:	416

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

Greatest Economic Need (Non-Minority): 161

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 55

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 35

A2. Contracts/Warranties: 18

A3. Other Consumer/Finance: 19

26 6 0

27 3 0

19 3 0

#### EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 6

1 0 0

4 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 11

C2. Conservatorship: 2

C3. Other Family: 7

16 0 0

2 0 0

7 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 4

D3. Other Health/Community Based Care: 2

5 1 1

2 1 0

2 0 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 170

175 8 5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	27	4	0
E3. Other Housing:	18	21	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	16	1	0
F2. Supplemental Security Income (SSI):	10	12	2	4
F3. Pensions/Retiree Benefits:	10	12	2	0
F4. Other Income Maintenance:	7	5	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	2	0	1
G2. Elder Abuse/Neglect/Exploitation:	22	26	2	2
G3. Other Individual Rights:	9	12	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	61	64	2	1
H2. Advance Health Care Directives (AHCD):	5	6	0	0
H3. Financial Powers of Attorney:	8	5	4	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		474		
<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL REPRESENTATION
495		40		16
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1451		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

4

Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

5/9/17	Davis	Tabling at Davis Senior Center Senior roundtable with Congressman Garamendi	Older adults in Davis	50	1.5
5/5/17	West Sacramento	Tabling at West Sacramento Senior Resource Fair	Older Adults in West Sacramento	50	3
4/19/17	Davis	Presentation to Aging Commission	Aging Commission members	10	1
5/25/17	Woodland	Tabling at Woodland Senior Resource Fair	Older adults in Woodland	75	3

Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

5/18/17	Citrus Heights Community Ctr.	Overview of SLH Services at SOAR to Health Heights Senior Health Fair	Senior	73	4.9
4/13/17	Sacramento	Overview of LSNC & SLH Services at APS Resource Fair	Seniors	175	4.3
4/21/17	Carmichael	Overview of LSNC & SLH Services at Mission Oaks Health Fair	Seniors	100	5.5
4/25/17	Sacramento	Overview of LSNC & SLH Services at Hirman Johnson Health Fair	Youth & Families	500	4
4/27/17	Sacramento	Overview of LSNC & SLH Services at Care Partner Education Forum	Seniors & Families	100	4.5
4/29/17	Sacramento	Overview of LSNC & SLH Services at Kids Day Event	Families	200	6
5/5/17	Sacramento	Pension Project Overview at PAI networking reception	Attorneys	9	2.4
4/5/17	Elk Grove	Overview of LSNC & SLH Services at Camden Springs Senior Resources Fair	Seniors	45	3
5/13/17	Sacramento	Overview of LSNC Services at maple Neighborhood Center Wellness Fair	Families	30	4
5/31/17	Senior Center of Elk Grove	Overview of Services at 11th Annual Senior Day in the Park	Seniors	70	4.1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

4

6/16/17	Stanford Settlement Senior Center	Overview of SLH Services at the 25th Annual Senior Health & Information Fair	Seniors	35	3.4
6/17/17	Elk Grove Regional Park	Overview of SLH Services at the 5th Annual Hometown Heroes BBQ & Resource Fair	Veterans & Families	20	6
5/11/17	State Capitol	Overview of LSNC Services at Senior Rally 2017	Seniors	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 65

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Nevada, Placer					
5/23/17	Roseville	Outreach Placer County Veterans Stand Down	Veterans and Vet Support Service	20	9
4/6/17	Grass Valley	CIA/Presentation at Nevada County Grass Valley Senior Center	Nevada County Older Adults	25	5
4/11/17	Grass Valley	CIA/Presentation at FREED	Service Providers	8	1
4/18/17	Rocklin	Attend Placer County Older Adult Advisory Commission Mtg	Placer Older Adults	20	2
4/2017	Nevada City	Preparation for 5/1/17 presentation at Nevada County Truckee Senior Center		10	2
4/2017	Auburn	Planning and preparation for Placer County Community Presentations	Seniors, Families and Service Providers	100	1
5/1/17	Nevada City	Preparation for outreach at Truckee Senior Center	Nevada County Older Adults	10	1
5/4/17	Rocklin	Placer Multi-Disciplinary Team/Project Meeting	Vulnerable Placer County Older Adults and Families	100	2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4

5/9/17	Auburn	Placer Board of Supervisors Mtg in Support of Elder Abuse Prevention	Vulnerable Placer Co. Older Adults, Providers & Families	200	2
5/9/17	Nevada City	Brochures and brief description of LSNC services to Nevada County Public Health	Nevada County seniors, their family and support system	20	1
4/4/17	Truckee	CIA/Presentation at Nevada County Truckee Senior Center	Seniors and Service Providers	12	10
5/20/17	Grass Valley	Outreach at Chapa De Community Health	Nevada County seniors, their family and support system	80	8
6/7/17	roseville, Placer County	outreach Placer Aging Safely PROTECT	Seniors, families, providers	250	10
6/21/17	Auburn, Placer	Telephone calls to Seniors First, APS, CFPB, Update Placer County services:	Community resources for seniors	10	0.8
6/21/17	Auburn, Placer	Update Nevada County service provider	Senior service provider	1	0.1
5/1/17	Truckee	outreach at Truckee Senior Center	Nevada County Older Adults	12	5
5/19/17	Nevada City	Preparation for Outreach at Chapa De health Clinic	Nevada County seniors, their family and support system	80	0.3
<b>County(ies) Yolo</b>					
4/24/2017	Woodland	Presentation on fair housing	Providers of housing in Yolo County	133	1
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
4/19/17	Cordova Senior	CalFresh Presentation	Seniors	4	4.8
4/21/17	Sierra Health Foundation	Senior Issues Presentation	Seniors Companion Volunteers	35	4.2
4/28/17	ACC Senior Services	Pension Presentation	Seniors	6	2.2
5/8/17	Hart Senior Center	Medicare	Seniors	15	1.5
5/18/17	Cares Community Center	Medicare	Seniors	14	1.5
6/21/17	Cordova Senior	social Security	Seniors	9	2.5

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 4**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 457

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	41
75-84:	31
85+:	4
Client Declined to Provide Information:	0
Total:	107

##### CLIENT GENDER

Male:	39
Female:	68
Client Declined to Provide Information:	0
Total:	107

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	23
Lives Alone:	29
Institutionalized:	38
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	2
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	0
Caucasian:	82
African American:	10
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	2
Total:	107

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5

Greatest Economic Need (Non-Minority): 47

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 0

4 1 0

3 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 9

1 0 0

8 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 0

3 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 28

20 5 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	4	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	20	4	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	29	46	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	3	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		97	10	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		457		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA:**

**5**

**Provider Name:** *Legal Aid of the North Bary*

**County(ies)** *Marin County*

6/13	Whitestop Senior	Financial Abuse/Fraud	Seniors	8	6
6/6/2017	Rotary Manor	2nd Session (AHD) & POAA Finances	Senior Residents	28	9
5/2/2017	Rotary Manor	Presentation on Adv Healthcare Dir	Senior Residents	25	12

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

6

Total Unduplicated Client Count for Quarter: 305

Total Cases Closed in Quarter: 437

Total Units of Service for Quarter (Unit=1 Hour): 4055

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	74
65-74:	150
75-84:	74
85+:	34
Client Declined to Provide Information:	4
Total:	336

##### CLIENT GENDER

Male:	140
Female:	196
Client Declined to Provide Information:	0
Total:	336

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	162
Homebound:	17
Lives Alone:	149
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	83
Rural:	0
Greatest Economic Need (Minority):	96

##### CLIENT RACE

Two or More Races:	8
Caucasian:	109
African American:	42
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	65
Filipino:	9
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	0
Total:	305

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

Greatest Economic Need (Non-Minority): 25

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 64

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 21

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 12

13 6 6

1 0 1

12 1 1

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 2

1 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 0

0 0 0

0 0 2

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 2 0

0 0 0

2 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 187

147 10 118

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	1	0
E3. Other Housing:	6	0	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	12	13	3	0
F2. Supplemental Security Income (SSI):	23	15	7	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	15	12	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	13	0	6
G3. Other Individual Rights:	7	9	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	14	12	4	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	0	2	2
H4. Other Miscellaneous:	4	3	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		259	38	140
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		4015		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

6

**Provider Name:** *Asian Americans Advancing Justice - Asian Law Cau*

**County(ies)** *San Francisco*

6/21/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20	3
5/17/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20	3
5/6/17	San Francisco Chinatown	Rally for Inclusion	CPA	300	3
4/19/17	San Francisco	Asian Pacific Islander Community Partners meeting	API Community	18	3
4/1/17	San Francisco Chinatown Library	Clinic flyers distribution		20	3

**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco, CA*

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	7
3/2017	Presented to SRO tenants meeting and participated in tenants organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	30	15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

6

Monthly Lat	30th Street Senior Center	met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	3
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	elderly disabled	30	0
Weekly in H	LRCL	La Raza Centro Legal Senior Clinic	elderly and disabled	70	0
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i> <b>County(ies):</b> <i>San Francisco</i>					
2017	APILO Office	Newsletter Senior Rights Bulletin	General Public Service Providers	10000	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 10

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 40

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i> <b>County(ies):</b> <i>San Francisco</i>					
4/18/2017	APILO	Naturalization Issues for Seniors	General Public	115	4
4/14/2017	IOA	Cell Phone Scams	General Public	32	10

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

6

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 48

Total Units of Service for Quarter (Unit=1 Hour): 516

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	10
65-74:	25
75-84:	12
85+:	7
Client Declined to Provide Information:	0
Total:	54

##### CLIENT GENDER

Male:	21
Female:	31
Client Declined to Provide Information:	2
Total:	54

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	36
Rural:	0
Greatest Economic Need (Minority):	47

##### CLIENT RACE

Two or More Races:	0
Caucasian:	6
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	22
Filipino:	11
Japanese:	6
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	54

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 6**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	0	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	6	2	0	4
G2. Elder Abuse/Neglect/Exploitation:	7	6	0	2
G3. Other Individual Rights:	1	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	11	4	0	6
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	1	0	3
H4. Other Miscellaneous:	1	0	0	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		55		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		29	0	19
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		498		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

6

Provider Name: *Asian Americans Advancing Justice - Asian Law Cau*

County(ies) *San Francisco*

6/21/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20	3
5/17/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20	3
5/6/17	San Francisco Chinatown	Rally for Inclusion	CPA	300	3
4/19/17	San Francisco	Asian Pacific Islander Community Partners meeting	API Community	18	3
4/1/17	San Francisco Chinatown Library	Clinic flyers distribution		20	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	7
3/2017	Presented to SRO tenants meeting and participated in tenants organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	30	15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

6

Monthly Lat	30th Street Senior Center	met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	3
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	elderly disabled	30	0
Weekly in H	LRCL	La Raza Centro Legal Senior Clinic	elderly and disabled	70	0
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
2017	APILO Office	Newsletter Senior Rights Bulletin	General Public Service Providers	10000	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
4/18/2017	APILO	Naturalization Issues for Seniors	General Public	115	4
4/14/2017	IOA	Cell Phone Scams	General Public	32	10

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7

Total Unduplicated Client Count for Quarter: 277

Total Cases Closed in Quarter: 279

Total Units of Service for Quarter (Unit=1 Hour): 1545

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	129
75-84:	91
85+:	26
Client Declined to Provide Information:	0
Total:	277

##### CLIENT GENDER

Male:	85
Female:	192
Client Declined to Provide Information:	0
Total:	277

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	101
Homebound:	0
Lives Alone:	25
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	36

##### CLIENT RACE

Two or More Races:	1
Caucasian:	173
African American:	48
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	18
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	0
Total:	277

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 19

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 13

A3. Other Consumer/Finance: 12

9 4 0

8 4 0

10 4 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 8

0 0 0

0 0 0

6 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 58

34 19 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	1	0
E3. Other Housing:	10	10	0	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	6	5	2
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	41	18	23	0
H2. Advance Health Care Directives (AHCD):	82	7	77	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	19	1	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		134	139	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		1545		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 7**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 179

Total Units of Service for Quarter (Unit=1 Hour): 1607

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	43
65-74:	63
75-84:	35
85+:	11
Client Declined to Provide Information:	0
Total:	152

##### CLIENT GENDER

Male:	58
Female:	94
Client Declined to Provide Information:	0
Total:	152

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	77
Homebound:	3
Lives Alone:	75
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	33
Rural:	8
Greatest Economic Need (Minority):	49

##### CLIENT RACE

Two or More Races:	1
Caucasian:	94
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	20
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	2
Total:	152

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

Greatest Economic Need (Non-Minority): 30

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 38

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 17

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 3

10 4 0

5 1 0

5 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 41

D2. Medicare: 4

D3. Other Health/Community Based Care: 3

26 8 3

2 1 1

3 0 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 56

42 5 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	1
E3. Other Housing:	2	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	15	7	4	0
F2. Supplemental Security Income (SSI):	16	10	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	1
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	3	4	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	13	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		136	34	9
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1607		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

6/16/17	Redwood City	Seniors on the Square	Seniors	100	4
5/18/17	Daly City	Active Adults Seniors Fitness and Resource Fair	Seniors	500	5.5
5/17/17	Pacifica	Senior Health Information Fair	Seniors	30	3.5
5/17/17	East Palo Alto	Senior Expo	Seniors	100	5
4/5/17	Redwood City	Crime Victim Resource Fair	Victims of Crime	100	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

6/22/17	San Carlos	Guardianship/Advance Health Care Directive Presentation	Seniors and providers	6	2
6/13/17	San Mateo	Commission on Aging	Stakeholders	30	2
6/12/17	San Mateo	Adult Abuse Prevention Committee	Stakeholders	10	1
6/10/17	San Carlos	Second Harvest Food Bank Promotora Training	Peer Educators	12	1
6/8/17	South San Francisco	HPSM Consumer Advisory Committee	Stakeholders	15	2
5/19/17	South San Francisco	CMC Advisory Committee	Stakeholders	18	3
5/8/17	San Mateo	Commission on Aging	Stakeholders	30	2
5/8/17	San Mateo	Adult Abuse Prevention Committee	Seniors and providers	10	1
4/18/17	Belmont	New Beginnings Coalition	County staff and providers	30	4

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA:**

**8**

4/12/17	Belmont	Quarterly Meeting with HAS	County Staff	8	4
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 10

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 22

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

9

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 2030

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	21
65-74:	31
75-84:	20
85+:	9
Client Declined to Provide Information:	4
Total:	85

##### CLIENT GENDER

Male:	20
Female:	65
Client Declined to Provide Information:	0
Total:	85

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	2
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	35

##### CLIENT RACE

Two or More Races:	3
Caucasian:	24
African American:	22
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	2
Filipino:	7
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	4
Total:	85

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

Greatest Economic Need (Non-Minority): 11

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 13

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 0

0 0 0

1 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 16

C3. Other Family: 1

0 0 0

2 4 7

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 7

D3. Other Health/Community Based Care: 0

2 3 0

1 5 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 0

0 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	4	1	0
F2. Supplemental Security Income (SSI):	6	9	0	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	9	0	2	3
G2. Elder Abuse/Neglect/Exploitation:	21	13	15	8
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	5	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		85		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		41	33	22
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1584		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda County*

5/26/17	USOAC CE Site	Senior Fair	Seniors and Caregivers	150	10.9
4/20/17	North Berkeley Senior Center CE Site	Senior Fair	Seniors	200	9
4/21/17	San Leandro Senior Community Center	Senior Fair	Seniors and Caregivers	125	11.1
5/3/17	Laney College	Health Fair	Seniors and Caregivers	195	5.6
5/3/17	Frank Ogawa Plaza CE Site	Senior Fair	Seniors and Caregivers	750	16.2
5/4/17	Kenneth Aitken Senior Center CE Site	Senior Fair	Seniors	145	13.1
4/13/17	Albany Senior Center - CE Site	Senior Fair	Seniors and Caregivers	195	8.6
5/18/17	Mission San Jose Dominican Sisters	Senior Fair	Seniors	25	7.6
6/29/17	St. Mary's Garden CE Site	Senior Fair	Seniors	73	13.5
5/31/17	Helios Corner Apts. Satellite Housing CE Site	Senior Fair	Seniors	40	7.9
5/31/17	Mastick Senior Center CE Site	Senior Fair	Seniors	150	11.9
6/2/17	Vineyard Village Senior Housing CE Site	Senior Fair	Seniors and Caregivers	150	23
6/6/17	Alameda County Public Health Department	Health Fair	Seniors and service providers	150	16.7
6/14/17	Ridgeview Commons CE Site	Senior Fair	Seniors	150	9.9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

9

6/25/17	Vietnamese American Community Center CE Site	Health Fair	Seniors and Caregivers	123	12.8
5/12/17	Fremont Senior Center CE Site	Senior Fair	Seniors	500	15

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 193

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda County					
4/12/17	The Arbor at Hesperian	General LAS	Seniors	6	4.6
4/6/17	Afghan Elderly Association CE Site	General LAS	Seniors and Providers	30	6.6
4/26/17	Asian Health Services CE Site	General LAS	Seniors service provider	40	4.75
4/25/17	Dohonyuen CE Site	General LAS	Seniors	17	4.6
4/20/17	Harrison Street Senior Housing CE Site	Create a Secure Future	Seniors	24	7
4/18/17	Sojourner Truth Manor CE Site	General LAS	Seniors	19	5
4/18/17	Park Blvd. Manor CE Site	General LAS	Seniors	15	9.3
4/18/17	Mastick Senior Center CE Site	Citizenship for Seniors	Seniors	5	7
4/28/17	Alta Mira	Medicare Alert	Seniors	10	6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

9

4/13/17	UC Berkeley Retirement Center CE Site	General LAS	Seniors	60	7.3
4/29/17	A Safe Place CE Site	Keeping Elders Safe	Caregiver of Seniors	15	3
4/12/17	Palo Alto Medical Foundation - Fremont Clinic	Seniors Guide to Public Benefits	Seniors	11	4.9
4/11/17	Lawrence Livermore National Laboratory CE Site	General LAS	Seniors	150	2.3
4/11/17	Lawrence Livermore National Laboratory CE Site	General LAS	Seniors	150	4.75
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors	23	5
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors and Providers	29	7
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors	13	6
4/7/17	Downtown Oakland Senior Center CE Site	General LAS	Seniors and Caregivers	25	5.3
4/7/17	Oakland Downtown Senior Center CE Site	General LAS	Seniors and Caregivers	35	5.3
4/14/17	St. Mary's Garden CE Site	General LAS	Seniors	15	9.6
5/19/17	San Leandro Senior Community Center	Create a Secure Future	Seniors	64	2.45
6/22/17	Fremont Senior Center CE Site	Create a Secure Future	Seniors	5	5.3
6/21/17	San Leandro Senior Community Center	Citizenship for Seniors	Seniors	2	7.95

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

9

6/19/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates) CE Site	Create a Secure Future	Seniors	28	6.3
6/16/17	Fremont Senior Center CE Site	Medicare Alert	Seniors	32	6.3
6/6/17	Lake Park CE Site	Crear a Secure Future	Seniors	15	4.6
5/31/17	Life Long Medical Berkeley	General LAS	Seniors service provider	25	6.45
5/31/17	Pleasanton Gardens Sr. Housing CE Site	General LAS	Seniors	52	11.2
4/26/17	Allen Temple Arms Senior Apartments CE Site	Create a Secure Future	Seniors	7	8.6
5/19/17	Estabrook Senior Apartments	General LAS	Seniors	26	4.6
6/25/17	St. Mary's Garden CE Site	Keeping Elders Safe	Seniors	27	23.5
5/18/17	Fremont Senior Center CE Site	General LAS	Seniors	10	5.3
5/17/17	Eden Lodge CE Site	General LAS	Seniors	30	5.45
5/17/17	Palo Alto Medical Foundation Dublin Clinic	General LAS	Seniors	5	6.6
5/16/17	St. Mary's Center	General LAS	Seniors and Caregivers	14	4.6
5/15/17	Hacienda Mobile Home Park	Keeping Elders Safe	Seniors and Caregivers	23	7
5/10/17	Southlake Tower CE Site	Create a Secure Future	Seniors	16	6.2
5/9/17	Eastmont Mall CE Site	General LAS	Seniors service provider	22	4.45
5/8/17	Berkeley Health and Human Services	Medicare Alert	Seniors	15	4.6

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA:**

**9**

5/19/17	Area Agency on Aging CE Site	General LAS	Seniors service provider	60	6.5
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 40

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 253

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

Total Unduplicated Client Count for Quarter: 294

Total Cases Closed in Quarter: 335

Total Units of Service for Quarter (Unit=1 Hour): 2582

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	125
75-84:	93
85+:	45
Client Declined to Provide Information:	0
Total:	294

##### CLIENT GENDER

Male:	97
Female:	197
Client Declined to Provide Information:	0
Total:	294

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	113
Homebound:	13
Lives Alone:	78
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	41
Rural:	2
Greatest Economic Need (Minority):	54

##### CLIENT RACE

Two or More Races:	10
Caucasian:	190
African American:	8
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	15
Cambodian:	0
Chinese:	19
Filipino:	8
Japanese:	8
Korean:	3
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	1
Total:	294

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 10**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	15	17	5	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	12	12	4	0
F2. Supplemental Security Income (SSI):	25	18	2	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	5	5	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	21	11	6
G3. Other Individual Rights:	3	5	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	67	66	3	0
H2. Advance Health Care Directives (AHCD):	16	9	7	0
H3. Financial Powers of Attorney:	16	12	7	0
H4. Other Miscellaneous:	17	20	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		279	50	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2519		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

10

Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

6/8/17	Palo Alto Human Relations Commission	Presentation on Elder Abuse and Resources for Prevention	Human Relations Commission and City Staff	8	4
5/6/17	Campbell Community Center	Annual Caregivers Conference	Caregiver participants at the conference	100	13.2
5/16/17	Bay Area Legal Aid in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	16	2.2
5/26/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants about SALA	Service providers and advocates that on Elder Abuse Task Force	6	2
5/26/17	Gilroy Senior Center	participate in Resource Fair and Reach Out to Participants about SALA's Recently Reinstated Services at the Center/Site	Prospective clients and their family members that might benefit from SALA's services	100	4
5/31/17	Fellowship Plaza Senior Housing in Saratoga	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	7	2.2
4/26/17	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors in Long Term Care and Assisted Living Facilities LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	0	4
6/6/17	Mountain View Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	6	1.5
6/21/17	Santa Clara Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	50	2.5
6/8/17	Los Gatos Adult Recreation Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	75	7.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

6/8/17	Morgan Hill Centennial Recreation Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	40	0.8
6/15/17	Santa Clara County Social Services Agency Office in San Jose	participate in public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Executive Meeting	20	1.7
6/15/17	Santa Clara County Social Service Agency Office in San Jose	Participate in World Elder Abuse Awareness Day Event	Service providers and advocates for Elder Abuse Prevention	100	2.7
6/16/17	Campbell Adult	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	50	3.3
6/20/16	Sobrato Non-Profit Center in San Jose	Presentation on SALA's Services and Medicare and Medi-Cal	Staff and volunteers of the HICAP Program	35	8.5
6/5/17	SALA Central Office	Prepare for Presentation at Avenidas Senior Center in Palo Alto for Next Quarter	Senior participants at the center	0	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 63

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Adults Legal Assistance (SALA)</b>					
<b>County(ies) Santa Clara County</b>					
Various dat	SALA Central Office	Prepare for presentation at Portuguese Organization for Social Services and Opportunities (POSSO) in San Jose for Next Quarter	Senior participants at the center	0	2.5
6/22/17	Milpitas Senior Center	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	3	7.9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10

Various dat	SALA Central Office	Prepare for presentation at Westly Manor in Campbell for Next Quarter	Seniors residents at site	0	0.5
5/19/17	Gilroy Senior Center	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	48	7
5/10/17	Camden Community Center in San Jose	Presentation on Good Legal Health (including elder Abuse Prevention)	Senior participants at the center	45	3.8
5/4/17	Seven Trees Community Center in San Jose	Presentation on Good Legal Health (including elder Abuse Prevention)	Senior participants at the center	40	3.5
4/25/17	The Health Trust in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities	participants in Agents for Change program	9	3.5
4/12/17	Blind Center in San Jose	Presentation on good Legal Health (including Elder Abuse prevention & Planning for Future)	Senior participants at the center	60	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11

Total Unduplicated Client Count for Quarter: 294

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 474

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	98
65-74:	74
75-84:	45
85+:	16
Client Declined to Provide Information:	61
Total:	294

##### CLIENT GENDER

Male:	158
Female:	136
Client Declined to Provide Information:	
Total:	294

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	2
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	157
Rural:	0
Greatest Economic Need (Minority):	121

##### CLIENT RACE

Two or More Races:	10
Caucasian:	58
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	100
Client Declined to Provide Information:	117
Total:	294

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 256

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 19 0

0 3 0

0 23 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 2 0

0 5 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 2 0

0 7 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 6 0

0 7 0

0 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 0

0 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	5	0
E3. Other Housing:	0	0	19	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	15	0
F2. Supplemental Security Income (SSI):	0	0	23	0
F3. Pensions/Retiree Benefits:	0	0	3	0
F4. Other Income Maintenance:	0	0	20	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	18	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	3	0
G3. Other Individual Rights:	0	0	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	12	0
H2. Advance Health Care Directives (AHCD):	0	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	98	0
<b>TOTAL CASES OPENED IN QUARTER:</b>				
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	298	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		466		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 11**

**Provider Name:** *Council for the Spanish Speaking*

**County(ies)** *San Joaquin*

5/24/17	San Joaquin County Fairgrounds	Senior Awareness Day	Seniors	1000	8
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 87

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	9
65-74:	24
75-84:	14
85+:	9
Client Declined to Provide Information:	0
Total:	56

##### CLIENT GENDER

Male:	16
Female:	40
Client Declined to Provide Information:	0
Total:	56

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	1
Lives Alone:	21
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	56
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	54
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	56

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12

Greatest Economic Need (Non-Minority): 12

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 6

0 0 0

1 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 6

0 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	7	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	5	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	2	6	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	8	2	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		10	8	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		87		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA:**

**12**

**Provider Name:** *Area 12 Agency on Aging*

**County(ies)**

6/23/2017	Mark Twain Med	Health Care Coalition Mtg	All	10	5
6/14/2017	Blk Oak Resort	Elder Empowerment Conf	Seniors	200	25
6/17/2017	Mariposa	Elder Empowerment Event	Seniors	200	9
6/7/2017	ML Fair Grounds	Friends & Neighbors Expo	All	3000	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 47

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter: 134

Total Units of Service for Quarter (Unit=1 Hour): 1486

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	32
65-74:	62
75-84:	26
85+:	12
Client Declined to Provide Information:	19
Total:	151

##### CLIENT GENDER

Male:	55
Female:	96
Client Declined to Provide Information:	0
Total:	151

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	1
Lives Alone:	0
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	107
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	0
Total:	151

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 53

#### CLIENT ETHNICITY

Hispanic/Latino: 37

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 12

3 0 0

6 4 2

6 1 1

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

0 0 1

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 3

1 0 0

1 0 0

3 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

7 0 0

0 1 0

2 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 48

31 11 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	0	0
E3. Other Housing:	15	12	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	5	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	2	3
G3. Other Individual Rights:	6	5	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	2	0
H4. Other Miscellaneous:	4	3	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		94	26	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1486		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 13**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14

Total Unduplicated Client Count for Quarter: 125

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 399

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	49
65-74:	56
75-84:	13
85+:	7
Client Declined to Provide Information:	0
Total:	125

##### CLIENT GENDER

Male:	43
Female:	82
Client Declined to Provide Information:	0
Total:	125

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	6
Lives Alone:	69
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	11
Rural:	1
Greatest Economic Need (Minority):	73

##### CLIENT RACE

Two or More Races:	3
Caucasian:	46
African American:	23
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	49
Client Declined to Provide Information:	0
Total:	125

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14

Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown): 10

#### CLIENT ETHNICITY

Hispanic/Latino: 40

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 2

7 0 2

0 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 7

C2. Conservatorship: 2

C3. Other Family: 8

1 6 0

2 0 0

2 6 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 81

76 3 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	6	3	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	5	5	0	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		100	17	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		394		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA:**

**14**

**Provider Name:** *Central California Legal Services*

**County(ies)** *Fresno, Madera*

4/19/2017	Fresno Vet Center	Wills Clinic	Veterans	8	2.5
5/19/2017	San Joaquin College of Law	Podcast on Elder Abuse	Public	500	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

Total Unduplicated Client Count for Quarter: 14

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 90

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	8
65-74:	8
75-84:	5
85+:	0
Client Declined to Provide Information:	0
Total:	21

##### CLIENT GENDER

Male:	8
Female:	13
Client Declined to Provide Information:	0
Total:	21

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	1
Lives Alone:	8
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	3
Rural:	5
Greatest Economic Need (Minority):	2

##### CLIENT RACE

Two or More Races:	0
Caucasian:	13
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 0

2 0 0

2 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 11

9 1 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	3	0
F2. Supplemental Security Income (SSI):	0	0	0	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	1	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	2	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		18	5	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		90		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 15**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

Total Unduplicated Client Count for Quarter: 8

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 0

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	3
65-74:	4
75-84:	2
85+:	0
Client Declined to Provide Information:	1
Total:	10

##### CLIENT GENDER

Male:	3
Female:	6
Client Declined to Provide Information:	1
Total:	10

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 6

6 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		10	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
			8	2
			0	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
0				

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 15**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

Total Unduplicated Client Count for Quarter: 7

Total Cases Closed in Quarter: 3

Total Units of Service for Quarter (Unit=1 Hour): 125

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	2
65-74:	5
75-84:	0
85+:	0
Client Declined to Provide Information:	0
Total:	7

##### CLIENT GENDER

Male:	3
Female:	4
Client Declined to Provide Information:	0
Total:	7

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	3
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	6
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	0
E3. Other Housing:	3	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1	2	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		125		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16

Provider Name: California Indian Legal Services

County(ies) Inyo & Mono

6/23/17	Bishop	Inyo County HHS Senior Resource Fair	Seniors	75	14.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: California Indian Legal Services

County(ies) Inyo & Mono

6/12/17	Bridgeport	Power of Attorneys & Advance Health Care Directives	Seniors	10	14
6/2/17	Bridgeport	Seniors and the Law (CALBAR) Handout	Seniors	10	0
9/20/16	Bishop, CA	Advance Health Care Directives	Seniors	22	4.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 369

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	17
65-74:	44
75-84:	16
85+:	8
Client Declined to Provide Information:	0
Total:	85

##### CLIENT GENDER

Male:	27
Female:	58
Client Declined to Provide Information:	0
Total:	85

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	49
Homebound:	0
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	30
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	66
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	4
Total:	85

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

Greatest Economic Need (Non-Minority): 28

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 4

1 0 0

2 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 5

C2. Conservatorship: 0

C3. Other Family: 2

4 0 0

0 0 0

3 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 18

10 3 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	11	9	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	3
G3. Other Individual Rights:	5	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	6	7	1	0
H2. Advance Health Care Directives (AHCD):	8	2	9	0
H3. Financial Powers of Attorney:	7	1	9	0
H4. Other Miscellaneous:	3	1	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>85</b>		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		52	27	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		369		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17

Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo*

6/9/17	Linnea's Tea Group	Planning for Incapacity (DPA & AHCDs)	Seniors	15	1.5
6/2/17	Templeton Senior Center	Preventing & Protecting Against Elder Abuse	Seniors	14	1
5/31/17	Sierra Vista Hospital	Alzheimer's Association Annual Caregiver Resources Fair	Community & Service Providers	100	1
5/25/17	SLO Veterans Hall	Mobile Assistance and Services Addressing Homelessness and Veterans Stand Down	Homeless & Veterans	200	4
5/9/17	SLO County AAPC	Preventing & Protecting Against Elder Abuse	Service Providers	11	1
5/1/17	SLO Court/Law	SLO Law Day	community & Service Providers	30	5
4/22/17	Hospice SLO	Planning for Incapacity	Providers	10	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

Total Unduplicated Client Count for Quarter: 287

Total Cases Closed in Quarter: 287

Total Units of Service for Quarter (Unit=1 Hour): 302

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	57
65-74:	98
75-84:	77
85+:	55
Client Declined to Provide Information:	0
Total:	287

##### CLIENT GENDER

Male:	121
Female:	166
Client Declined to Provide Information:	0
Total:	287

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	5
Lives Alone:	103
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	78
Rural:	58
Greatest Economic Need (Minority):	77

##### CLIENT RACE

Two or More Races:	14
Caucasian:	228
African American:	7
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	2
Chinese:	4
Filipino:	6
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	4
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	6
Total:	287

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

Greatest Economic Need (Non-Minority): 101

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 84

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 5

4 1 1

3 0 0

5 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 83

D2. Medicare: 5

D3. Other Health/Community Based Care: 4

80 3 0

5 0 0

4 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 28

27 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	19	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	14	10	3	1
F2. Supplemental Security Income (SSI):	12	10	1	1
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	1	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	16	16	0	0
H2. Advance Health Care Directives (AHCD):	45	45	0	0
H3. Financial Powers of Attorney:	33	33	0	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		287	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		275	9	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		287		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18

Provider Name: Grey Law of Ventura County

County(ies) Ventura

6/21/17	Oxnard Library	Funding	Oxnard Commission Aging	10	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					
County(ies) Ventura					
6/27/17	Thousand Oaks/Seniors	LIFE	Seniors/Caregivers	20	3.5
5/25/17	AAA office	LTC issues for HICAP	HICAP staff/volunteers	50	1.5
5/11/17	Agoury	LIFE	Seniors/Caregivers	20	4.5
4/25/17	Simi Valley Senior Center	LIFE	Seniors/Caregivers	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

Total Unduplicated Client Count for Quarter: 139

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 1163

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	28
65-74:	55
75-84:	40
85+:	18
Client Declined to Provide Information:	0
Total:	141

##### CLIENT GENDER

Male:	39
Female:	97
Client Declined to Provide Information:	5
Total:	141

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	3
Lives Alone:	68
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	31
Rural:	0
Greatest Economic Need (Minority):	40

##### CLIENT RACE

Two or More Races:	1
Caucasian:	78
African American:	26
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	1
Total:	139

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 10

#### CLIENT ETHNICITY

Hispanic/Latino: 42

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 2

7 2 0

3 0 0

4 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 9

0 0 0

0 2 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 20

C3. Other Family: 0

0 0 0

3 4 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 2

D3. Other Health/Community Based Care: 2

4 0 0

1 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 13

12 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	5	0	0
E3. Other Housing:	1	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	1	0	0
G3. Other Individual Rights:	1	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	24	13	0	0
H2. Advance Health Care Directives (AHCD):	7	3	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	8	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		72	11	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1163		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles County</i>					
6/27/17	LA	IHSS	Seniors	100	0
5/10/17	LA	Elder Law	Seniors	32	0
4/12/17	LA	Financial Elder Abuse	Seniors	50	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

Total Unduplicated Client Count for Quarter: 187

Total Cases Closed in Quarter: 215

Total Units of Service for Quarter (Unit=1 Hour): 975

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	43
65-74:	75
75-84:	56
85+:	13
Client Declined to Provide Information:	0
Total:	187

##### CLIENT GENDER

Male:	54
Female:	133
Client Declined to Provide Information:	0
Total:	187

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	90
Homebound:	1
Lives Alone:	89
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	3
Rural:	10
Greatest Economic Need (Minority):	29

##### CLIENT RACE

Two or More Races:	16
Caucasian:	130
African American:	18
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	187

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

Greatest Economic Need (Non-Minority): 16

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 44

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 32

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 1

19 9 2

6 2 1

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 9

C2. Conservatorship: 3

C3. Other Family: 10

8 4 3

4 0 0

7 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

4 1 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 51

30 9 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	8	5	1
E3. Other Housing:	3	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	7	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	7	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	37	30	11	1
H2. Advance Health Care Directives (AHCD):	10	1	7	0
H3. Financial Powers of Attorney:	18	0	9	0
H4. Other Miscellaneous:	2	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		140	59	16
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		935		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernadino*

6/13/2017	TELACU - Sierra Serrano Senior Apartments 7773 West Foothill Blvd., Rialto, CA	Consumer Debt & Seniors (Spanish)	Seniors	7	4.7
6/6/2017	TELACU - Sierra Serrano Senior Apartments 773 West Foothill Blvd., Rialto, CA	Consumer Debt & Seniors (English)	Seniors	4	7
5/25/2017	San Bernardino County Fairgrounds Victorville, CA	Senior Fair	Seniors	100	4.4
5/19/2017	Victorville Senior Citizen Center Victorville, CA	Senior Health Fair	Seniors	40	4.3
4/21/2017	Jack Bulik Park 16581 Filbert St., Fontana, CA	Fontana CAP Resource Fair	Seniors	100	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernadino*

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 20**

6/25/2017	San Bernardino Senior Center 600 W. Fifth St., San Bernardino, CA	ICLS Services Provided; Wills vs Trust	Senior Companion Program	25	2
5/25/2017	Option House San Bernardino, CA	Domestic Violence, Elder Abuse, ICLS Services	DV Victims, DV Providers	15	4.5
4/11/2017	TELACU - Hacienda Apartments 708 West 4th St., San Bernardino, CA	Presentation re ICLS Services	Seniors	15	7.4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 21

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 373

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	15
65-74:	32
75-84:	19
85+:	4
Client Declined to Provide Information:	0
Total:	70

##### CLIENT GENDER

Male:	27
Female:	43
Client Declined to Provide Information:	0
Total:	70

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	0
Lives Alone:	21
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	9
Rural:	22
Greatest Economic Need (Minority):	11

##### CLIENT RACE

Two or More Races:	1
Caucasian:	46
African American:	15
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	70

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 21**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	1	0
E3. Other Housing:	2	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	3	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	10	7	5	0
H2. Advance Health Care Directives (AHCD):	1	1	3	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		72	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		43	19	5
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		352		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 21**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Inland Counties Legal Services, Inc.</b>					
<b>County(ies) Riverside</b>					
5/8/2017	Kay Cisneros Senior Center 29995 Evans Road Menifee, CA 92584	Health Fair: distributed materials on various areas of law, answered questions	Seniors	300	6.9

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

Total Unduplicated Client Count for Quarter: 602

Total Cases Closed in Quarter: 593

Total Units of Service for Quarter (Unit=1 Hour): 1908

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	187
65-74:	252
75-84:	113
85+:	50
Client Declined to Provide Information:	0
Total:	602

##### CLIENT GENDER

Male:	223
Female:	379
Client Declined to Provide Information:	0
Total:	602

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	408
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	112
Rural:	0
Greatest Economic Need (Minority):	200

##### CLIENT RACE

Two or More Races:	20
Caucasian:	381
African American:	16
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	11
Japanese:	1
Korean:	4
Laotian:	0
Vietnamese:	21
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	131
Client Declined to Provide Information:	0
Total:	602

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

Greatest Economic Need (Non-Minority): 72

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 81

A2. Contracts/Warranties: 20

A3. Other Consumer/Finance: 10

60 20 1

19 1 0

10 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 24

0 0 0

18 4 2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 49

C2. Conservatorship: 4

C3. Other Family: 21

43 6 0

3 0 1

21 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 67

D2. Medicare: 28

D3. Other Health/Community Based Care: 29

60 7 0

20 6 0

15 11 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 72

63 4 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	1	1
E3. Other Housing:	38	37	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	11	0	0
F2. Supplemental Security Income (SSI):	25	19	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	4	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	1	0
G3. Other Individual Rights:	43	42	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	29	26	3	0
H2. Advance Health Care Directives (AHCD):	9	8	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	11	4	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		507	78	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1908		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

5/13/17	Anaheim	21st Annual Western BBQ Health & Legal Fair	Community	200	6
5/2/17	Santa Ana	Vietnamese Community of OC	Vietnamese Seniors	25	1
4/29/17	Irvine	Family Forwards Community/Resource Fair	Community	100	3
4/26/17	Cypress	Cypress Senior Center Outreach Fair	Seniors	30	1
4/13/17	Garden Grove	Alzheimer's Education Meeting	Seniors	2	1
4/11/17	Garden Grove	Nhan Hoa Clinic	Vietnamese Seniors	12	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies) Orange

6/8/17	Santa Ana	OCCORD Citizenship Fair	Community	200	8
6/24/17	Santa Ana	UCI Family Health Center	Community	200	4
6/20/17	Santa Ana	OCC Town Hall	Community	48	4
6/14/17	Orange	Network Luncheon with APS	Community	30	1.5
6/14/17	Orange	OC Community Workgroup Meeting	Community Partners	7	1.5
6/9/17	Westminster	CalOptima Informational Services	Community	15	2
6/8/17	Westminster	Vietnamese Workshop	Vietnamese Seniors	12	1
6/3/17	Santa Ana	UCI Family Health Center	Seniors	92	4
6/2/17	Santa Ana	Covered OC	Community	2	2

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 22**

5/25/17	Placentia	Hacienda Mobile Home Park	Seniors	50	2
5/18/17	Westminster	Mental Health Awareness Fair	Seniors	50	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 11

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 32

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23

Total Unduplicated Client Count for Quarter: 973

Total Cases Closed in Quarter: 973

Total Units of Service for Quarter (Unit=1 Hour): 1203

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	205
65-74:	437
75-84:	218
85+:	113
Client Declined to Provide Information:	0
Total:	973

##### CLIENT GENDER

Male:	649
Female:	324
Client Declined to Provide Information:	0
Total:	973

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	664
Homebound:	6
Lives Alone:	552
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	145
Rural:	8
Greatest Economic Need (Minority):	100

##### CLIENT RACE

Two or More Races:	1
Caucasian:	725
African American:	63
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	29
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	136
Client Declined to Provide Information:	0
Total:	973

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23

Greatest Economic Need (Non-Minority): 304

Greatest Economic Need (Minority Status Unknown): 36

#### CLIENT ETHNICITY

Hispanic/Latino: 131

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 65

A2. Contracts/Warranties: 89

A3. Other Consumer/Finance: 22

65 0 0

87 2 0

22 0 0

#### EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 8

3 0 0

8 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 23

C2. Conservatorship: 11

C3. Other Family: 3

23 0 0

11 0 0

3 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 15

D2. Medicare: 1

D3. Other Health/Community Based Care: 50

15 0 0

1 0 0

50 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 127

121 6 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	77	77	0	0
E3. Other Housing:	71	70	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	28	28	0	0
F2. Supplemental Security Income (SSI):	14	14	0	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	11	11	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	62	61	1	0
G3. Other Individual Rights:	58	58	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	157	133	24	0
H2. Advance Health Care Directives (AHCD):	16	11	5	0
H3. Financial Powers of Attorney:	37	30	7	0
H4. Other Miscellaneous:	10	9	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		973	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		926	47	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1200		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 23**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Elder Law &amp; Advocacy</i>					
<b>County(ies)</b> <i>San Diego</i>					
4/20/2017	APS Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams	Senior 60+	7	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24

Total Unduplicated Client Count for Quarter: 184

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 270

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	46
65-74:	71
75-84:	49
85+:	18
Client Declined to Provide Information:	0
Total:	184

##### CLIENT GENDER

Male:	77
Female:	107
Client Declined to Provide Information:	0
Total:	184

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	1
Lives Alone:	80
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	69
Rural:	175
Greatest Economic Need (Minority):	75

##### CLIENT RACE

Two or More Races:	0
Caucasian:	34
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	143
Client Declined to Provide Information:	0
Total:	184

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24

Greatest Economic Need (Non-Minority): 13

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 143

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 20

A3. Other Consumer/Finance: 11

4 0 0

10 10 0

7 4 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 5

C2. Conservatorship: 4

C3. Other Family: 1

4 1 0

2 2 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 7

3 0 0

0 0 0

5 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 1

0 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	11	14	0
E3. Other Housing:	19	13	6	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	4	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	13	6	7	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	32	7	25	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	11	4	7	0
H4. Other Miscellaneous:	3	3	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		97	87	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		268		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 24**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Elder Law &amp; Advocacy</b>					
<b>County(ies) Imperial</b>					
4/12/2017	ELA/HICAP Services	Spanish Presentation provided information about wills, POA & AHCD documents	Seniors 60+	37	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25

Total Unduplicated Client Count for Quarter: 224

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 2536

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	83
75-84:	59
85+:	51
Client Declined to Provide Information:	0
Total:	224

##### CLIENT GENDER

Male:	72
Female:	149
Client Declined to Provide Information:	3
Total:	224

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	142
Homebound:	7
Lives Alone:	116
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	54
Rural:	0
Greatest Economic Need (Minority):	57

##### CLIENT RACE

Two or More Races:	3
Caucasian:	126
African American:	56
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	2
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	3
Total:	224

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 25**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	10	1	1
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	5	2	0
F2. Supplemental Security Income (SSI):	8	2	4	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	2	0	0
G3. Other Individual Rights:	24	2	0	6
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	20	11	5	0
H2. Advance Health Care Directives (AHCD):	7	1	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	11	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		96	42	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2536		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 25**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 601

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	21
65-74:	44
75-84:	12
85+:	2
Client Declined to Provide Information:	0
Total:	79

##### CLIENT GENDER

Male:	30
Female:	49
Client Declined to Provide Information:	0
Total:	79

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	4
Lives Alone:	44
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	6
Rural:	69
Greatest Economic Need (Minority):	11

##### CLIENT RACE

Two or More Races:	3
Caucasian:	59
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	3
Total:	79

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 26**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		79	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		66	17	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		587		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26

Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

6/26/17	Ukiah	MDT meeting	Organizations servicing the elderly and/or disabled	12	0.9
5/18/17, 6/	Ukiah	Community Health Improvement Plan-Housing Action Team meeting	Housing providers	50	3
6/14/17	Lakeport	Brochures to Tribes and Lake CPS	Tribes, Tribal Members, Social Services Providers, Social Service consumers	60	0.2
5/17/17 6/	Ukiah	Community Health Improvement Plan-Poverty Action Team Meeting	Community Members and Social Service Providers	20	3.1
5/8/17	Lakeport	Brochures to Lake Co Law Library	Court Users	30	0.2
4/19/17	Clearlake	Brochures to CCHAP	Low Income, Disabled and	27	0.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

6/14/17	Lakeport	Criminal Records Clean-up	Tribes and Tribal Members	12	5.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 1121

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	47
65-74:	87
75-84:	26
85+:	13
Client Declined to Provide Information:	0
Total:	173

##### CLIENT GENDER

Male:	50
Female:	123
Client Declined to Provide Information:	0
Total:	173

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	2
Lives Alone:	82
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	6
Rural:	31
Greatest Economic Need (Minority):	14

##### CLIENT RACE

Two or More Races:	0
Caucasian:	162
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	173

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

Greatest Economic Need (Non-Minority): 87

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 12

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 10

4 3 1

0 0 0

4 3 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 19

C2. Conservatorship: 1

C3. Other Family: 0

6 3 2

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 83

35 23 31

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	25	7	11
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	15	4	7	0
H2. Advance Health Care Directives (AHCD):	9	2	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		86	51	45
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1086		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

27

Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

6/2/2017	Santa Rosa	Informational Table (Mark West Civic Engagement)	General Public	80	3
6/19/2017	Rohnert Part	Informational Presentation (Charles Street)	Elders	10	4
5/17/2017	Petaluma	Informational Presentation (AAA Meeting)	Service Providers	25	3.5
4/13/2017	Sonoma	Informational Presentation (Seven Flags Mobile Home Park)	Elders	35	5.5
4/12/2017	Sebastopol	Informational Presentation (Burbank Heights/Orchard Senior Housing)	Elders	30	3
4/4/2017	Sebastopol	184 Benefit and Legal Aid Presentation (Rialto Cinemas)	Elder/General Public	350	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

5/10/2017	Linkages	Tenant's Rights for Seniors	Service Providers	7	1
5/5/2017	Vintage Chateau	Tenant's Rights for Seniors	Elder Tenants	18	2
4/2/2017	SRJC	Family Planning/Guardianship for Immigrant Families	Immigrant Families	150	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 21

Total Units of Service for Quarter (Unit=1 Hour): 253

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	12
65-74:	33
75-84:	23
85+:	8
Client Declined to Provide Information:	0
Total:	76

##### CLIENT GENDER

Male:	31
Female:	45
Client Declined to Provide Information:	0
Total:	76

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	38
Institutionalized:	20
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	0
Caucasian:	71
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	76

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28

Greatest Economic Need (Non-Minority): 36

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 4

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 5

2 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	44	9	4	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	5	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		17	4	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		241		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

28

Provider Name: Legal Services of Northern California

County(ies) Solano County

06/30/17	LSNC Vallejo	Tenant Rights Clinic – (Clinics held twice a month)	Solano Tenants	12	6
06/07/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	8	2
05/20/17	Vallejo	Naturalization Clinic	Seniors	3	2
05/16/17	17 Vacaville	Vacaville Homeless Clinic – Epiphany church	Seniors Homeless	15	2.5
05/15/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	3	2
05/03/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2
4/19/17	Solano County	Resources, partnership and networking outreach	Senior Advocates	10	2
04/05/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	7	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Solano County

06/26/17	Solano County	WIP – education about LSNC & Employment Rights	Veterans group	14	2
05/05/15	Solano County	Veterans Stand Down – education about LSNC Services	Vacaville CMF	200	3

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 28**

05/05/17	Solano County	WIC Employee – education about LSNC services	WIC Employees	40	2
05/05/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3
04/20/17	Vallejo	VREC Resource Fair – education about LSNC services	Seniors & Advocates	35	3
04/07/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29

Total Unduplicated Client Count for Quarter: 466

Total Cases Closed in Quarter: 1065

Total Units of Service for Quarter (Unit=1 Hour): 1658

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	57
65-74:	212
75-84:	119
85+:	66
Client Declined to Provide Information:	12
Total:	466

##### CLIENT GENDER

Male:	193
Female:	273
Client Declined to Provide Information:	0
Total:	466

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	5
Lives Alone:	132
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	2
Rural:	466
Greatest Economic Need (Minority):	3

##### CLIENT RACE

Two or More Races:	0
Caucasian:	445
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	466

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 29**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	13	10	0
E3. Other Housing:	39	23	0	5
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	1	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	12	8	2
G3. Other Individual Rights:	2	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	312	155	134	0
H2. Advance Health Care Directives (AHCD):	230	112	130	0
H3. Financial Powers of Attorney:	238	112	135	0
H4. Other Miscellaneous:	19	16	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		608	449	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		1658		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Senior Legal Services</i>					
<b>County(ies)</b> <i>El Dorado County</i>					
6/26/17	Society for the Blind, Placerville	Senior Legal Services	Seniors	25	2
5/18/17	EDC STRS Meeting - Folsom	Legal Bucket List for Retirees	Seniors	60	2
4/20/17	Placerville Senior Center	Senior Legal Services	Seniors	40	2
4/18/17	Placerville Senior Center	Senior Legal Services	Seniors	35	2
4/17/17	Placerville Senior Center	Senior Legal Services	Seniors	35	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 476

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	19
65-74:	51
75-84:	41
85+:	20
Client Declined to Provide Information:	0
Total:	131

##### CLIENT GENDER

Male:	42
Female:	89
Client Declined to Provide Information:	
Total:	131

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	2
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	124
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	131

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

Greatest Economic Need (Non-Minority): 41

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 6

2 1 0

4 0 0

6 3 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 1

1 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 6

6 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	5	4	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	9	1	1
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	17	8	3	0
H2. Advance Health Care Directives (AHCD):	4	3	2	0
H3. Financial Powers of Attorney:	19	16	9	0
H4. Other Miscellaneous:	26	21	4	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		82	27	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		455		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

4/22/17	Turlock Sunshine	Information on SLP Services/SCAMS	Seniors	30	2
6/1/17	Modesto United Methodist Women	Information on Services, Elder Abuse Awareness Month	Women	40	2
5/19/17	Modesto Safe	Safe Seminar	Seniors	250	5
4/17/17	Modesto Bristol Hospice	Information on SLP Services	Hospice Social Workers	20	3
4/26/17	Ceres Christian Terrace	Information on SLP Services	Seniors	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

6/21/17	SLP Office	Long Term Care Facility Webinar	Elder Law Attorneys	0	1.5
6/14/17	DA's Office	MDT Meeting	Grant partners	10	1.5
4/12/17	DA's Office	MDT Meeting	Grant partners	12	1.5
5/8/17	AAA	COA Meeting/Jeff Denham	COA members	20	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 350

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	22
65-74:	24
75-84:	18
85+:	3
Client Declined to Provide Information:	0
Total:	67

##### CLIENT GENDER

Male:	30
Female:	37
Client Declined to Provide Information:	0
Total:	67

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	3
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	16

##### CLIENT RACE

Two or More Races:	1
Caucasian:	44
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	67

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

Greatest Economic Need (Non-Minority): 16

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 20

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 2

1 1 0

2 0 0

1 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 2

D3. Other Health/Community Based Care: 3

0 2 1

1 0 0

0 4 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 27

15 10 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	2	0
E3. Other Housing:	2	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	1
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	18	4	17	0
H2. Advance Health Care Directives (AHCD):	10	3	6	0
H3. Financial Powers of Attorney:	8	1	5	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>95</b>		
<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL REPRESENTATION
33		51		2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		<b>335</b>		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31

Provider Name: Central California Legal Services

County(ies) Merced

6/28/17	Merced Senior Community Center	Panel on Elder Financial Abuse and Fraud Protection	Merced County Seniors	100	5
5/19/17	CCLS Merced	VLSP Simple Estates Clinic	Merced County Seniors	5	3
5/17/17	Merced County Fairgrounds	Older Americans Day	Merced County Seniors	60	3.5
4/6/17	Winton Social Club	General Outreach	Winton Seniors	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Central California Legal Services

County(ies) Merced

5/19/17	CCLS Merced	VLSP Simple Estates Clinic	Merced County Seniors	5	0.75
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32

Total Unduplicated Client Count for Quarter: 511

Total Cases Closed in Quarter: 561

Total Units of Service for Quarter (Unit=1 Hour): 1896

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	122
65-74:	215
75-84:	112
85+:	62
Client Declined to Provide Information:	0
Total:	511

##### CLIENT GENDER

Male:	192
Female:	319
Client Declined to Provide Information:	0
Total:	511

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	11

##### CLIENT RACE

Two or More Races:	0
Caucasian:	459
African American:	22
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	6
Japanese:	9
Korean:	3
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	511

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 102

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 17

A2. Contracts/Warranties: 19

A3. Other Consumer/Finance: 25

6 2 0

14 4 1

53 15 2

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 1 0

1 2 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 7

C2. Conservatorship: 15

C3. Other Family: 8

4 3 2

4 5 5

2 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

4 2 1

1 1 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 96

47 27 12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	17	10	5
E3. Other Housing:	11	6	1	2
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	12	6	1	3
F2. Supplemental Security Income (SSI):	10	4	4	2
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	5	1	0	5
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	7	5	2	0
G3. Other Individual Rights:	1	12	1	6
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	123	43	27	14
H2. Advance Health Care Directives (AHCD):	25	3	19	1
H3. Financial Powers of Attorney:	31	9	16	4
H4. Other Miscellaneous:	43	15	89	3
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		257	236	68
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1628		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA:

32

Provider Name: Legal Services for Seniors

County(ies) Monterey

1/4/2017	St. Ansgar's Lutheran Church	Community Presentatiion	Church/community members	25	5
5/19/2017	Bryson Hysperia	Community Meeting	Seniors	25	10
4/29/2017	San Carlos Church	Fundraiser	Community	290	250

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 265

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services for Seniors

County(ies) Monterey

5/17/2017	CSUMB - Volunteer Fair	Legal Advocacy volunteerism for Legal Services for Seniors	CSUMB students	12	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 133

Total Units of Service for Quarter (Unit=1 Hour): 1125

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	45
65-74:	60
75-84:	23
85+:	7
Client Declined to Provide Information:	0
Total:	135

##### CLIENT GENDER

Male:	65
Female:	70
Client Declined to Provide Information:	0
Total:	135

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	0
Lives Alone:	80
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	22
Rural:	46
Greatest Economic Need (Minority):	51

##### CLIENT RACE

Two or More Races:	0
Caucasian:	110
African American:	17
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	135

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 33**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

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E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	1	0
E3. Other Housing:	9	7	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	5	2	0
F2. Supplemental Security Income (SSI):	6	1	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	2	1
G3. Other Individual Rights:	5	3	2	2
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	2	1	0
H3. Financial Powers of Attorney:	5	1	4	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		135		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		103	23	7
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1091		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

6/24/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Alzheimer's Disease Association of Kern County Annual Caring for the Caregiver Seminar	Other Service Providers of Kern County's Senior Population	150	2.5
6/22/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75	2.5
6/20/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	4	7.5
5/16/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	3	7.5
4/27/17	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative.	Other Service Providers of Kern County's Senior Population	75	2.5
4/18/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	50	7.5

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 4**

**PSA: 33**

4/6/2017	Lamont/Arvin, CA	Provided information regarding services provided by the Seniors Law Center and Grandparent Guardianship Project to other Service Providers of Kern County's senior population at the South Valley Neighborhood partnership Arvin/Lamont/Weedpatch Collaborative meeting	Other Service Providers of Kern County's Senior Population	75	3.5
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 34

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0